Exmouth Town Council
Town Hall, St Andrews Road
Exmouth, Devon, EX8 1AW
tel: 01395 276167
email: reception@exmouth.gov.uk
www.exmouth.gov.uk

Privacy Notice

When you contact us
The information you provide (personal information such as name, address, email address, phone number, organisation) will be processed and stored to enable us to contact you and respond to your correspondence, provide information and/or access our facilities and services. Your personal information will be not shared or provided to any other third party.

The Council's Right to Process Information
General Data Protection Regulations Article 6 (1) (a) (b) and (e)

Processing is with consent of the data subject or
Processing is necessary for compliance with a legal obligation or
Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller

Information Security
Exmouth Town Council has a duty to ensure the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction or unauthorised disclosure. This is done through appropriate technical measures and appropriate policies. Copies of these policies can be requested.

We will only keep your data for the purpose it was collected for and only for as long as is necessary. After which it will be deleted. (You may request the deletion of your data held by Exmouth Town Council at any time).

Children
We will not process any data relating to a child (under 13) without the express parental/ guardian consent of the child concerned.

Access to Information
You have the right to request access to the information we have on you. You can do this by contacting our Data Information Officer: Mrs Lisa Bowman, Town Clerk, by email on townclerk@exmouth.gov.uk or post to Exmouth Town Council, Town Hall, St Andrews Road, Exmouth EX1 1AW.

Information Correction
If you believe that the information we have about you is incorrect, you may contact us so that we can update it and keep your data accurate. Please contact: Mrs Lisa Bowman, Town Clerk, by email on townclerk@exmouth.gov.uk or post to Exmouth Town Council, Town Hall, St Andrews Road, Exmouth EX1 1AW to request this.

Information Deletion
If you wish Exmouth Town Council to delete the information about you please contact: Mrs Lisa Bowman, Town Clerk, by email on townclerk@exmouth.gov.uk or post to Exmouth Town Council, Town Hall, St Andrews Road, Exmouth EX1 1AW to request this.

Right to Object
If you believe that your data is not being processed for the purpose it has been collected for, you may object: Please contact Mrs Lisa Bowman, Town Clerk, by email on townclerk@exmouth.gov.uk or post to Exmouth Town Council, Town Hall, St Andrews Road, Exmouth EX1 1AW to object.

Rights Related to Automated Decision Making and Profiling
Exmouth Town Council does not use any form of automated decision making or the profiling of individual personal data.

Conclusion: In accordance with the law, we only collect a limited amount of information about you that is necessary for correspondence, information and service provision. We do not use profiling, we do not sell or pass your data to third parties. We do not use your data for purposes other than those specified. We make sure your data is stored securely. We delete all information deemed to be no longer necessary. We constantly review our Privacy Policies to keep it up to date in protecting your data. (You can request a copy of our policies at any time).

Complaints
If you have a complaint regarding the way your personal data has been processed, you may make a complaint to Exmouth Town Council's Data Information Officer: Mrs Lisa Bowman, Town Clerk, by email on townclerk@exmouth.gov.uk or post to Exmouth Town Council, Town Hall, St Andrews Road, Exmouth EX1 1AW and the Information Commissioners Office casework@ico.org.uk Tel: 0303 123 1113.

Updated July 2025

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